PRIVACY FAQs

ChatPal
Make small ~~talk~~ chat

CHATPAL IS ALL ABOUT YOUR PRIVACY

Q1 Because this is a free app, will I be bombarded with annoying ads?
- ChatPal is completely ad free and will remain so
- Our business model, in the future, will be feature-based and subscription-based pricing. We truly value our users' privacy and do not intend to nor want to track user behavior or snoop on their messages, and use this to sell ads.

Q2 What information are we collecting from you while signing up?
- To sign up, only your phone number and a profile picture are needed. We need these to locate users around you and vice-versa. Your number is not displayed or shared with other users
- We do not ask for your email address and any other personal information during signup

Q3 Are we collecting and selling any of your information?
- We DO NOT sell your information to anyone
- Unlike other popular social media apps, we ask for minimal information- only your phone number and profile picture. We need these so that you can locate users immediately around you and vice-versa

Q4 'My Profile' section has data such as year of birth, gender, interests, etc. Is this visible to others?
- Your profile is NOT visible to other users. The only information others can see if they are in your vicinity and on the app is your user name and profile picture
- By selecting interests you make it easier for others to find you once they filter users around them based on interests. The year of birth also helps other users find people within the age range selected
- All these details enable filters that help connect users with other desired connections/users

Q5 What if I am being spammed by unwanted messages from others?
- There are multiple ways of addressing unwanted users, if it ever happens, as follows
- 'Block' any annoying users by clicking on their profile and selecting 'block'
- Get into the 'Cloak' mode where you won't be visible to others but you can still see who is around you
- You can also 'Disable Incoming Broadcast Messages' under 'Settings'
- The best part is that once you are no longer in a 300ft vicinity of this (these) user (s), the chats and this (these) user(s) get deleted automatically --you will no longer see each other

Q6 What is the C-Card option in 'My Profile' and why do I need to enter my name, phone number and email address there?
- The C-Card (or Contact Card) details are optional and won't be visible to others unless you share it
- The C-Card allows you to share details (quickly) during a chat